

## NOTIFICATION ON THE INTRODUCTION OF THE ENC IN SERVICE

Autocesta Rijeka - Zagreb d.d., a company for construction and operation of the motorway, Zagreb, Širolina 4, OIB: 96330310281 (hereinafter: ARZ) hereby notifies its contactless electronic toll collection users in the in the post-paid system with a credit/INA card (Master, Visa, Visa Premium, Diners and INA), of the news considering the use of their ARZ ENC device. **Starting from 17 August 2020**, the device, in accordance with the contract with ARZ, besides the motorways and/or tolled structures operated by ARZ (A1 – from Lučko junction to Bosiljevo, A6 – from Bosiljevo junction to Grobnik, A7 Rupa and the Krk Bridge ) and motorways and/or tolled structures operated by the company **HRVATSKE AUTOCESTE d.o.o.** (hereinafter: HAC) **can be used, with no additional registration, on the Istrian Y Motorway as well** (which includes the 141km long sections Umag-Pula and Kanfanar –Matulji), operated by the company BINA-ISTRA d.d. (hereinafter: BINA).

A new functional interoperability of your ARZ ENC device in the post-paid system with a credit/INA card (hereinafter: **ENC IN service**) will be activated, which includes the following:

- ARZ will still be your contract partner and service provider for the passage of the motorways under its operation, as defined by the *General conditions for the use of motorways and toll collection* available on [www.arz.hr](http://www.arz.hr)
- If you use the ARZ ENC device to enter a motorway and/or a tolled structure operated by HAC, the ENC IN service will be activated. You will thus enter into a contract with HAC for the service: "Electronic toll collection (ENC) in the post-paid system with a credit/fuel card", as defined by the *General conditions for the use of motorways and toll collection of HAC*, available on [www.hac.hr](http://www.hac.hr)
- If you use the ARZ ENC device to enter a motorway and/or a tolled structure operated by BINA, the ENC IN service will be activated. You will thus enter into a contract with BINA for the service: ENC PAKET NEXT, as defined by the *General conditions for ENC packages and electronic toll collection via payment cards* available on [www.bina-istra.hr](http://www.bina-istra.hr)
- If there are two or more ETC (ENC) devices operated by BINA and/or other motorway operator in the vehicle, the toll will be collected according to the electronic toll collection information from the ETC (ENC) device registered first by the equipment on the toll lane (i.e. by the operator which registered the transaction) at the moment of passage through the toll collection point.

If you do not want to use the ENC IN service on your ARZ ENC device, we kindly ask you to inform us about it immediately via email: [arz@arz.hr](mailto:arz@arz.hr), before the first activation of the ENC IN service.

Please note that the ENC IN service is activated immediately when you first enter a motorway section operated by HAC and/or BINA.

If we do not receive any such notification, the ENC IN service shall be activated with the first ENC device use in the post-paid system with a credit card on motorways and tolled structures operated by HAC or BINA.

When the ENC IN service is activated, HAC, ARZ and BINA operators will each separately issue an invoice for the use of motorways, i.e. tolled structures under their operation, at the end of the accounting period (monthly), for the accounting records purposes.

You will be able to look up all the passages made on ARZ, HAC and BINA sections on the ARZ web portal.

For the avoidance of doubt, each operator (HAC, ARZ and BINA), is responsible for the obligations regarding the use of those sections of the motorway under its operation.

**AUTOCESTA RIJEKA-ZAGREB d.d.**

***The information in relation to the processing of your personal data are on the back of this Notification.***

## Information relating to the processing of personal data

Pursuant to Article 13 of the General Data Protection Regulation (EU) 2016/679, we hereby provide the following information in relation to the processing of personal data relating to the functional interoperability of ENC devices in the post-paid system with a credit/INA card (ENC IN service):

### **Contact details of the controllers and their data protection officers**

**HRVATSKE AUTOCESTE d.o.o.**, Zagreb, Širolina 4, [www.hac.hr](http://www.hac.hr), e-mail: info-naplata.hr, the data protection officer: [sluzbenikzazop@hac.hr](mailto:sluzbenikzazop@hac.hr)

**BINA-ISTRA d.d.**, Lupoglav, Zrinščak 57, [www.bina-istra.hr](http://www.bina-istra.hr), e-mail: info@bina-istra.com, the data protection officer:

**AUTOCESTA RIJEKA-ZAGREB d.d.**, Zagreb, Širolina 4, [www.arz.hr](http://www.arz.hr), arz@arz.hr; the data protection officer: sluzbenikzazop@arz.hr

### **The purpose of the personal data processing and the legal basis for the processing**

The purpose of your personal data transfer between the controllers and their further processing is to establish interoperability. That entails the use of one single ETC (ENC) device on all the motorway sections operated by HAC, BINA and ARZ, and enables direct charging and billing by the company operating the used motorway.

The legal basis for your personal data processing is the controllers' legal obligation to establish interoperability of the electronic toll collection (ENC) on a national level.

With a view of identifying and mitigating risks to the rights and freedoms of natural persons, and pursuant to Article 35 of the General Data Protection Regulation, an assessment of the impact on the personal data protection has been carried out. No such high risks in relation to the ENC IN service have been identified.

### **Categories of personal data**

In order to achieve the above mentioned purposes of the personal data processing, HAC, BINA and ARZ will exchange the ETC (ENC) device numbers of their users who are registered in the post-paid electronic toll collection systems via credit cards Master, Visa, Visa Premium, Diners and INA.

If the user decides to use the ARZ ENC device on the sections operated by BINA or HAC, an additional set of data shall be exchanged. The said data are needed for billing purposes – transaction data, name and surname, address, OIB (personal ID number) and the relevant billing data, i.e. the encrypted credit card number.

In order to protect your personal data in accordance with high quality standards, they shall be processed solely by persons familiar with the provisions of the Regulation and with the obligation to carry out adequate security and technical measures to protect the personal data

### **Personal data recipients**

HAC, BINA and ARZ, as controllers, can entrust by contract other legal persons with certain data processing procedures in relation to the service. Relationships with all the processors are regulated by contracts binding the controllers to protect your personal data pursuant to legislation in force.

### **The period for which the personal data will be stored**

The data needed to provide the service are stored for the duration of the contracted service. This period corresponds to the duration period of the credit/INA card used for the service charge. The data needed for the billing purposes, which are part of an accounting document, shall be stored for 11 years pursuant to the General Tax Act (OG 115/16, 106/18).

### **Your rights in relation to the processing of personal data**

#### **Right of access**

You have the right to contact HAC, BINA and ARZ at any time and obtain confirmation whether your personal data are being processed, and, where that is the case, to request access to your personal data.

#### **Right to rectification**

You have the right to request the rectification of your personal data if the data processed by HAC, BINA and ARZ are inaccurate or incomplete.

#### **Right to erasure**

You have the right to request the erasure of your personal data if we do not have a valid ground for their retention and/or further processing.

#### **Right to restriction of processing**

You can request the restriction of processing your personal data if one of the following applies: if you contest the accuracy of the personal data for a period enabling us to verify their accuracy; if the processing is unlawful, but you oppose to the erasure and request the restriction of their use instead; if we no longer need the data for the purposes of the processing, but you require them for the establishment, exercise and defence of legal claims; if you have objected to the processing.

#### **Right to data portability**

You have the right to transmit your personal data concerning the use of the aforementioned service (the transactions data from the use of ENC device) receiving them in a structured and easily readable format from our web portals.

#### **Pravo na pritužbu**

#### **Right to object**

In any case, you have the right to lodge a complaint with the national supervisory authority – Personal Data Protection Agency, Zagreb, Martićeva 14, [www.azop.hr](http://www.azop.hr)

All the other information on how HAC, BINA and ARZ safeguard your personal data can be found in the Personal data processing and protection policy, and privacy policy available on [www.hac.hr](http://www.hac.hr), [www.bina-istra.hr](http://www.bina-istra.hr), [www.arz.hr](http://www.arz.hr)

**AUTOCESTA RIJEKA-ZAGREB d.d.**